



AMERICAN SOCIETY FOR HEALTHCARE  
HUMAN RESOURCES ADMINISTRATION  
OF THE AMERICAN HOSPITAL ASSOCIATION

October 28, 2008

Phil Abrams  
VP Business Development  
Sustainable Cards, LLC

Hello Phil,

The key cards you produced for us were awesome! They were well received by our conference attendees and the Hilton gave them rave reviews as well. We look forward to working with you next year.

Sincerely,

A handwritten signature in black ink that reads "S. Allen".

Sharon C. Allen, MBA  
Marketing & Membership Manager  
ASHHRA of the AHA